

Make a Video Call

While it's displaying the Slideshow, the ViewClix Smart Frame is always ready to receive a video call. Here are a few things to keep in mind about ViewClix video calling:

Frame auto-answers: After playing a notification sound, the Video Call is launched on the frame. It's a good idea to arrange the time of your calls in advance.

NOTE: Auto-answer can be disabled within the Frame Settings (see page 17). If disabled, the frame user (i.e. the senior using the frame), will need to press any button on the remote control to answer video calls.

No video calls while in Sleep mode: On page 18, we show how to set up the sleep time for a ViewClix frame. The frame does not answer video calls during this time.

Call Setup Time After you tap the 'Make Video Call' button it will take up to 15 seconds, for the Video Call to begin.

Try making a test video call

NOTE: The best way to make a test call is to have someone by the frame while you call it from a different room. If you call the frame from within the same room, you will probably experience unpleasant echo and audio feedback because the microphones will be picking up the other side's speakers.

- Tap the 'Make Video Call' button to start the call.
- To end the call, touch the Red "hang-up" button.



More video call tips

- **Orientation:** "Landscape" orientation is where the width of the screen is longer than the height. As a stationary device, the ViewClix frame is always in "landscape" orientation. If you **rotate your mobile device to also be in landscape mode**, the video will be larger for both the mobile device and the frame.
- **Video calls using public Wi-Fi networks:** Some commercial places, like restaurants or hotels, have Wi-Fi networks that do not support the video call connections.
- **Video calls using a smart phone's mobile data:** If Wi-Fi is unavailable, you can use your smart phone's data plan to make a ViewClix Video Call. But just like watching any video using a smart phone, your data usage rates from your mobile carrier will apply.