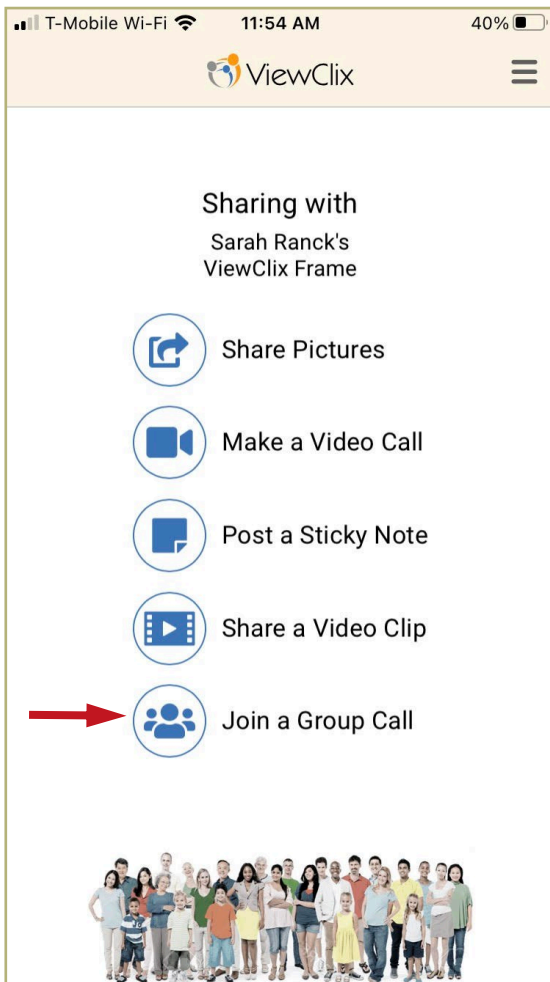


# Group Video Calling: Start or Join a call

ViewClix Group Calls are instant. There is no scheduling or invitation links to send for Group Calls. Simply start a Group Call and instruct family and friends to join.

ViewClix Group Calls allow for up to 4 people to be on a group call (3 callers + frame user).

The ViewClix Mobile App for Apple or Android devices can be used to start or join a Group Call. Alternatively, Group Calls can be made using the ViewClix Members Portal at the ViewClix website.



## Group Calling using the ViewClix Mobile App:

Using an Apple or Android device, open the ViewClix Mobile App

- If you have not done so already, you'll be prompted to login using your email address and your ViewClix login password.
- Tap "Group Call". This will then start a Group Call or join a Group Call already in progress.

Once connected on the Group Call, the video call windows will automatically adjust as callers enter and exit the Group Call. Callers will be able to view their preview window in the bottom right corner.

**IMPORTANT:** Leaving the Group Call will not end the call for the other callers. The Group Call will end when all callers have left the Group Call. Once all callers leave the call, the ViewClix frame will hang up automatically for the senior.



**TIP: Rotate your mobile device to be in landscape mode.** This will provide a better viewing experience for the caller as well as the senior located at the ViewClix frame.

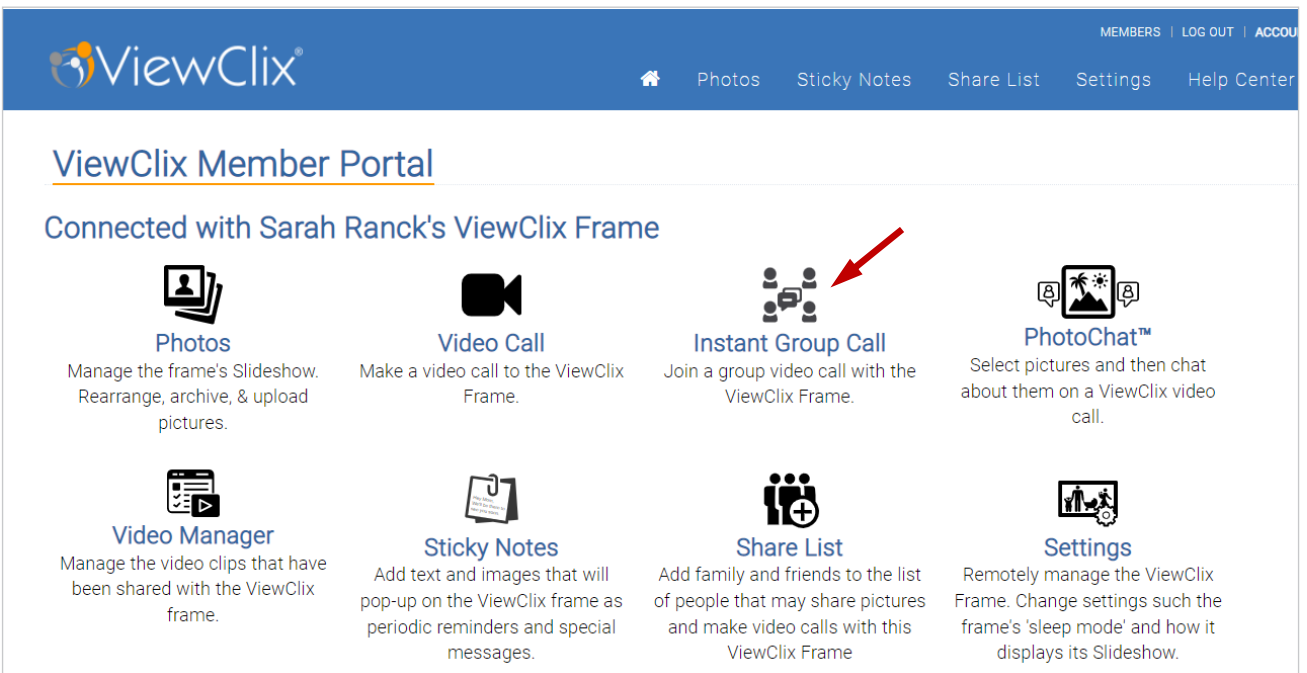
# Group Video Calling (CONTINUED)

Here are the steps to start or join a Group Call using the ViewClix Members Portal:

Using a web browser on a PC, Mac, or Tablet, go to the Members Portal:

<https://viewclix.com/members>

- You'll be prompted to login using your email address and password. Then the web page below will be displayed.
- Click or Tap "Group Call". This will then start a Group Call or join a Group Call already in progress.
- Your ViewClix frame will automatically join the Group Call.
  - If auto-answer is enabled (in settings), the frame will ring and then automatically connect.
  - If auto-answer is disabled, any button on the ViewClix remote control will need to be pressed to accept the video call.



**ViewClix Member Portal**

MEMBERS | LOG OUT | ACCOU

Photos Sticky Notes Share List Settings Help Center

### ViewClix Member Portal

Connected with Sarah Ranck's ViewClix Frame

- Photos**  
Manage the frame's Slideshow. Rearrange, archive, & upload pictures.
- Video Call**  
Make a video call to the ViewClix Frame.
- Instant Group Call**  
Join a group video call with the ViewClix Frame.
- PhotoChat™**  
Select pictures and then chat about them on a ViewClix video call.
- Video Manager**  
Manage the video clips that have been shared with the ViewClix frame.
- Sticky Notes**  
Add text and images that will pop-up on the ViewClix frame as periodic reminders and special messages.
- Share List**  
Add family and friends to the list of people that may share pictures and make video calls with this ViewClix Frame
- Settings**  
Remotely manage the ViewClix Frame. Change settings such the frame's 'sleep mode' and how it displays its Slideshow.

When you're ready to leave the Group Call, click or tap the red Hang Up Button in the bottom left corner.

